

**AMENDMENT-II to RFP no. KGB/FIW/RFP/04/2023 dated 13.10.2023 "REQUEST FOR PROPOSAL for BUSINESS CORRESPONDENT SERVICES ON OPEX MODEL USING TABLETS"**

The amendments/addendums to the above referred RFP are covered in this document.

All other instructions, terms & conditions of the above RFP remain unchanged.

<b>Item No.1</b>		
RFP Page no.2	<b>BID DETAILS IN BRIEF</b>	Sl. No. 8: Last Date of Submission of Bids
<b>Original clause</b>		<b>Revised Clause</b>
27.10.2023, 4:00 PM		03.11.2023, 4:00 PM

<b>Item No.2</b>		
RFP Page no.2	<b>BID DETAILS IN BRIEF</b>	Sl. No. 9 & 10 : Date and time of opening of Part A-Technical Bid AND
<b>Original clause</b>		<b>Revised Clause</b>
01.11.2023 (PART A TECHNICAL BID)		07.11.2023, 11:00 AM
Will be Intimated Separately(PART B COMMERCIAL BID)		07.11.2023 , 3:00 PM

<b>Item No.3</b>		
RFP Page no.21	<b><u>PRE-QUALIFICATION/ELIGIBILITY CRITERIA FOR BIDDERS</u></b>	Sl. No. 10.2
<b>Original clause</b>		<b>Revised Clause</b>
All devices/equipment so deployed should be "L0/L1." UIDAI specification compliant and compliant with UIDAI registered devices (RD) services and any violation of the RD services guidelines and penalty so charged to the Bank for such violation shall be recoverable from the successful bidder/vendor		All devices/equipment so deployed should be "L1." UIDAI specification compliant and compliant with UIDAI registered devices (RD) services and any violation of the RD services guidelines and penalty so charged to the Bank for such violation shall be recoverable from the successful bidder/vendor

<b>Item No.4</b>		
RFP Page no.35	<b><u>HUMAN RESOURCE REQUIREMENT</u></b>	Sl. No. 19.15
<b>Original clause</b>		<b>Revised Clause</b>
Each agent must perform minimum 100 eligible financial transactions per month. If non – performance continues for 3 months, bank may ask to change the agent without any cost to bank.		Performance of the agent will be evaluated from 4 <sup>th</sup> month of onboarding of BCA.

<b>Item No.5</b>		
RFP Page no.45,57	<b><u>HUMAN RESOURCE REQUIREMENT</u></b>	Sl. No.5(b),47.1&47.3
Original Annexure		
<b><u>Sl. No.</u></b>	<b><u>Description</u></b>	<b><u>Rate quoted in Rupees (commission for cash transaction of Rs. 100)</u></b>
<b><u>1</u></b>	<b><u>Cash Handling Charges:</u></b>  <u>Expressed as percentage of cash transacted through BC channel i.e., sum of cash withdrawal and cash deposit</u>	

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Kerala Gramin Bank

Revised Annexure		
ANNEXURE XVII COMMERCIAL BID- Bill of Material		
Sl. No.	Description	Rate quoted in Rupees (commission for cash transaction of Rs. 100)
1	<b>Cash Handling Charges:</b> Expressed as percentage of cash transacted through BC channel i.e., sum of cash withdrawal and cash deposit	

Item No.6		
RFP Page no.13	<b><u>PRE-QUALIFICATION /ELIGIBILITY CRITERIA FOR BIDDERS</u></b>	Sl. No. 2 & 3
Original clause		Revised Clause
Waived for MSE & Start Ups Bidders only upon production of appropriate certificates, issued prior to RFP date ,from competent authority as mentioned in clause 17&18 of this RFP		Waived for MSE & Start Ups Bidders only upon production of appropriate certificates, issued prior to RFP date ,from competent authority as mentioned in clause 22&23of this RFP

<b>Item No.7</b>		
RFP Page no. 88	<b>Annexure - XI</b>	
<b>ORIGINAL ANNEXURE</b>		

**[PART OF TECHNICAL BID]**

**ANNEXURE-XI**

**Format of certificate from Public Sector Banks / Regional Rural Banks**

The General Manager,  
Kerala Gramin Bank,  
Head Office, FI Wing,  
A.K. Road,  
Malappuram-676505

**Reg: FINANCIAL INCLUSION SERVICES PROVIDED BY \_\_\_\_\_ "VENDOR NAME" \_\_\_\_\_**

Dear Sir,

1. M/s \_\_\_\_\_ have been working with our Bank as TSP/CBC (Corporate Business Correspondent) since \_\_\_\_\_ (Date).
2. They have been allotted \_\_\_\_\_ number of BCA Kiosks (Business Correspondent Agents) for coverage through Business Correspondents, out of which \_\_\_\_\_ are women BCAs.
3. Inactive BCA outlets (not performed at-least one financial transaction during a month) during May'21, June'21 & July'21 are \_\_\_\_\_, \_\_\_\_\_ & \_\_\_\_\_ respectively.
4. Name of States and Union Territories covered by CBC (Corporate Business Correspondent). Specify Names of all States & Union Territories.
5. The Services provided by M/s \_\_\_\_\_ are found to be satisfactory and there are no major issues.
6. Mr. / Ms. \_\_\_\_\_ is the Contact Person / Project Leader / Main executor of the project since \_\_\_\_\_ (Date) and his / her performance is satisfactory.

This certificate is issued at the request of M/s \_\_\_\_\_ solely for the purpose for submitting response to RFP along with other documents for the tender dated \_\_\_\_\_ for engagement of CBCs floated by Kerala Gramin Bank.

Signature

( \_\_\_\_\_ Name \_\_\_\_\_ )  
Designation:

Email ID:

Phone Number:

## **REVISED ANNEXURE – XI**

### **[PART OF TECHNICAL BID]**

### **ANNEXURE-XI**

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3. Inactive BCA outlets (not performed at-least one financial transaction during a month) during May'22, June'22 & July'22 are \_\_\_\_\_, \_\_\_\_\_ & \_\_\_\_\_ respectively.
4. Name of States and Union Territories covered by CBC (Corporate Business Correspondent). Specify Names of all States & Union Territories.
5. The Services provided by M/s \_\_\_\_\_ are found to be satisfactory and there are no major issues.
6. Mr. / Ms. \_\_\_\_\_ is the Contact Person / Project Leader / Main executor of the project since \_\_\_\_\_ (Date) and his / her performance is satisfactory.

This certificate is issued at the request of M/s \_\_\_\_\_ solely for the purpose for submitting response to RFP along with other documents for the tender dated \_\_\_\_\_ for engagement of CBCs floated by Kerala Gramin Bank.

Signature

(\_\_\_\_\_ Name \_\_\_\_\_)

Designation:

Email ID:

Phone Number:

<b>Item No. 8</b>		
RFP Page no.38	<b>BID OPENING</b>	Sl. No. 38.3
<b>Original clause</b>		<b>Revised Clause</b>
Bidder should share the scanned copy of authorization and valid ID card of the participant who attended the meeting by email to <a href="mailto:ficell.kgb@keralagbank.com">ficell.kgb@keralagbank.com</a> latest by 30.10.2023		Bidder should share the scanned copy of authorization and valid ID card of the participant who attended the meeting by email to <a href="mailto:ficell.kgb@keralagbank.com">ficell.kgb@keralagbank.com</a> latest by 06.11.2023

**25.10.2023**

**Malappuram**

**General Manager**

